QRG – ACCESSING YOUR MC ID



Guide Summary

Use this guide to locate your unique Microsoft Certification ID which identifies you across all Microsoft certifications administered by a Certiport Authorized Testing Center (CATC).

Log in to the Certiport Website

1. Navigate to <u>www.certiport.com</u> and click Login/Register. Log in using your Certiport Username and Password.



Obtaining your Microsoft Registration Information

2. Once logged in, access your Profile by clicking on My Profile.

	PORT *	Welcome Alice! Test Candidate V	My Profile	LOGOFF	Support
MY CERTIPORT	MY TRANSCRIPT				

3. Click on the **Programs** tab to access your registration information.

CERTIPORT	
A PEARSON VUE BUSINESS	
nort Roles Profile Programs	

4. Click on Edit Registration Data for the Microsoft program.

Certiport Roles Profile Programs		
ROGRAM REGISTRATION		
Microsoft	You are registered.	Edit registration data
Microsoft Office Specialist (MOS)		
Microsoft Office Specialist (MOS) Microsoft Technology Associate (MTA)		

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5. Locate your **MC ID** within the registration info.

icrosoft Re ase enter the rec	gistration uested information.		Microsoft
Attention Microsoft Te and address in your I be made available wi <u>Required Fields (Ro namae)</u> Use my Certiport pi	chnology Associate (MTA), Microsoft Office Specialist (MOS scal language (double-byte characters) in addition to the re h your double-byte character name if you enter it here. nanized Characters Only for name and address, i.e. o ofile data Click this button to fill in your Microsoft	 and Microsoft Certified Educator (MCE) equired English alphabet fields. eCertificat Optional Fields (Double-Byte Characters profile from your Certiport profile. 	candidates: You can include your name es and Microsoft official transcripts can <u>Only, i.e. お名前)</u>
First parsor*		First name:]
Middle and the		Middle pages	
middle name:			
Last name:*		Last name:	
Phone:			
- 1.5	Do not include the international calling code.		
Email:*			
Company:			
Job title:			
Language:*	×	Country/Region: United States	
Country/Dealers *		Line 1:	
Line 1.*	`	Cibu	
Line 2:		City;	
City:*		Zip/Postal Code:	•
State/Province:*]
Zip/Postal Code:*	·		
(* indicates a requi	red field)		
Microsoft Certificatior Access Code: XXXX	ID: 0000000		
Microsoft Non-Disclos	ure and EULA Agreement Non-Disclosure a	and EULA agreement status: Accepted	
Microsoft may us	the contact information I have provided to contact me re	garding important security, product and e	vent information.
Microsoft Partners	may use the contact information I have provided to conta	ect me regarding important security, produ	uct and event information.

- 6. If you have moved at any point after you registered with Microsoft, click the **Use my Certiport profile data** button to import your address and update the registration.
- 7. If you updated your address, click **Submit** to save the changes and return to the Programs screen. If you did not make any changes, click **Cancel** to return to the Programs screen.

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Frequently Asked Questions

Q: What is Microsoft's website for certifications?

A: The Microsoft Learning Benefits and Exams <u>Dashboard</u> contains a wealth of information and resources. You will need to create a Microsoft Account using your Microsoft Certification ID (MCID) and a temporary access code.

Q: What will I find there?

A: On the Microsoft Learning Benefits and Exams Dashboard you can view information about the exams that you've completed, find training and information for future exams, view and download your transcript, and download certification logos.

Q: I already have an existing MCID, what do I do?

A: If you have previously registered directly with Microsoft and have an existing MCID you will need to request to merge profiles with your Certiport created MCID. <u>Contact</u> your Microsoft Regional Service Center:

Q. Can I access my MOS (Microsoft Office Specialist) certificates on Microsoft's website?

A: No. Certiport fulfills all Microsoft Office Specialist certificates. Log in to your Certiport test candidate account to view/purchase certificates.

Contacting Support

If you need assistance with your Microsoft Certification ID contact your Microsoft Regional Service Center.

Find <u>Answers</u> online or Contact Support through Phone, Email, or Live Chat. Support is available Monday through Friday 6am to 5pm MT