

No-Am CATC Newsletter 8-26-2021

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CERTIPORT®
A PEARSON VUE BUSINESS

AUTHORIZED TESTING CENTER

NEWS UPDATE

August 26, 2021



A PEARSON VUE BUSINESS

Technology Updates

Global Maintenance Outage

A global maintenance outage is scheduled for Saturday, August 28th, 2021. CATCs should expect very limited availability during the scheduled maintenance - you may be unable to test during these times. The hours of the outage are as follows:

- Utah: 8:00 AM – 12:00 PM (MDT)
- London: 3:00 PM to 7:00 PM
- Hong Kong: 10:00 PM to 2:00 AM

[Tell Me More about the Outage](#)

Compass Update Announcement



On Tuesday, August 31st Certiport will release a minor update to Compass. This update will require that you download and install an update for Windows-based users. We recommend that you schedule your testing on this day accordingly.

This update includes minor stability improvements.

[Tell Me More about the Update](#)

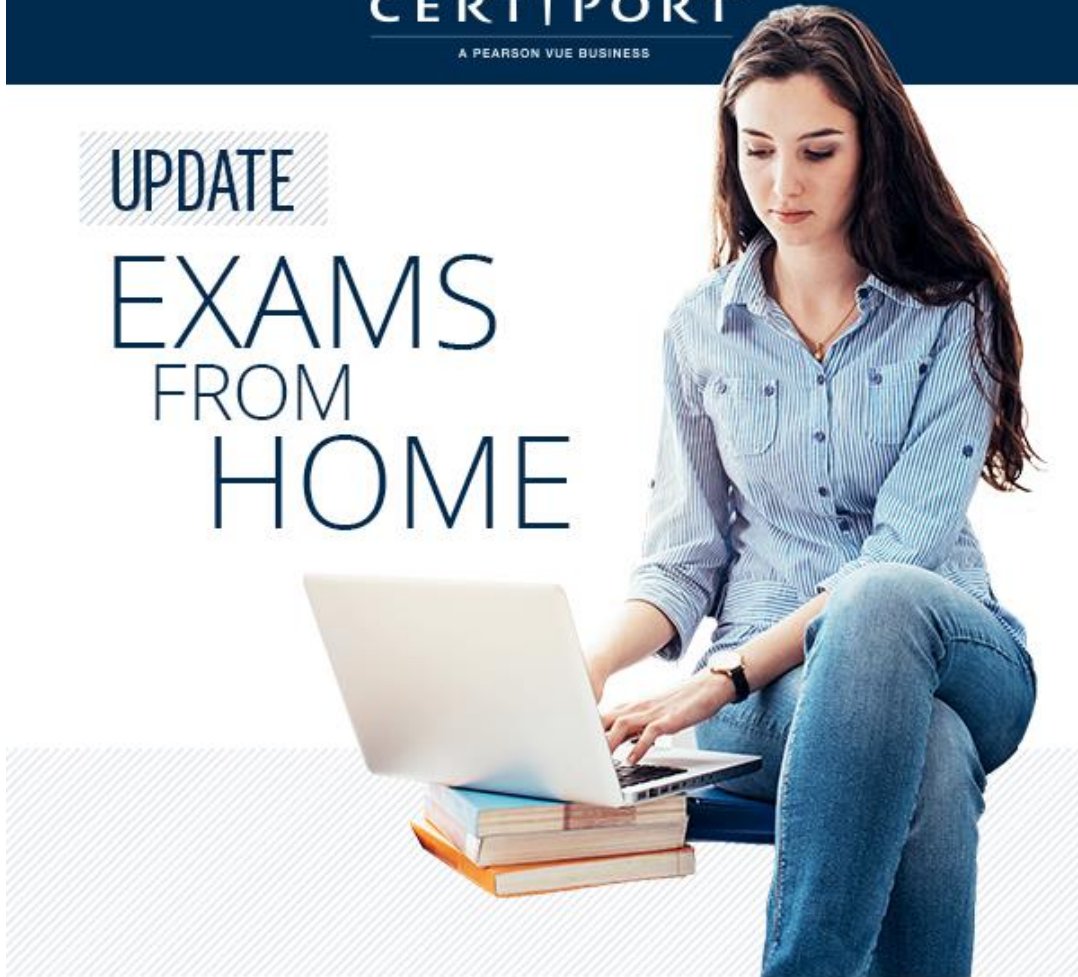
John Medved: Product Marketing Manager

Exams from Home (EFH) Update Announcement



UPDATE

EXAMS
FROM
HOME



On the evening of Thursday, September 2nd, 2021 Certiport will release a major update to the Exams from Home (EFH) system that will require Test Candidates to download a Secure Browser and enter an access code.

[Show Me the Update Details](#)

John Medved: Product Marketing Manager



IT Specialist Academy Is Coming!



From Wednesday, September 1st to Friday September 24th, Certiport will host the first-ever IT Specialist Academy, an immersive online professional development experience for IT educators. Get exposed to the power of Certiport's IT Specialist certification pathway, learn from industry experts about the future of the IT industry, and get trained on how to up the IT training in your classroom.

[I'm Ready to Dive into IT Specialist Academy](#)

Hannah Crepeau: Content Marketing Manager



PMI Project Management Ready™ Fall Kick-off



There has been a growing demand in the workforce for individuals with project management skills. These skills can help your students be valuable not only in the workforce but also in academics when applying for higher education. Together with Project Management Institute (PMI), Certiport is pleased to invite you to an educational webinar to discuss how you can prepare your students to meet this demand.

Cont...

Learn about:

- What and why of project management
- Importance of project management education in high school
- How to get started
- Resources for teachers

Join us Thursday, September 2nd at 5 PM ET. You won't want to miss it.

Sign Me Up for the Kick-off

April Baek: Product Marketing Manager

This Week, on the Podcast

How to Have a Successful Testing Day with Josh Sommer



Back-to-school season is practically upon us. Many educators haven't been back in the classroom since the COVID-19 pandemic struck in spring of 2020. Most likely, proctoring exams and updating your computer lab is top of mind. We're here to make sure you and your students have successful testing experiences.

Cont...

In this week's episode, we sat down with Josh Sommer, Director of Certiport Support, to talk through setting up your testing center, proctoring advice, and how to connect with Certiport Tech Support if you hit a wall.

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Hannah Crepeau: Content Marketing Manager

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Exam Content Updates

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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